



TECHNICAL ALARMS

Various technical alarms are clearly displayed in the motica Care app. This includes alarms that are triggered directly by the system infrastructure, such as low battery status, a component opening alarm or an alarm in the event of a loss of connection to the system. Each of these alarms can be quickly identified by a unique icon. As soon as the triggering problem has been resolved, the alarm is automatically cancelled.

External alarms

In addition, alarms from external systems can be displayed and processed in the motica Care app. Thanks to an ESPA interface, it is possible to integrate various alarm messages, including messages from fire alarm systems or external alarm servers, directly into the SmartLiberty platform.

Alarms from the fire alarm system for example, are displayed with a plain text display analogous to the operating panel of the fire alarm system. In the event of a fire alarm, the warning is also displayed in full-screen mode on all connected smartphones and requires manual confirmation to exit this mode. The alarm remains at the top of the overview as a priority until it is automatically cancelled once the external problem has been resolved. Even if an employee is on the phone, the alarm message is audible in the background of the call but without interrupting it.

Technical alarms from devices such as pharmaceutical refrigerators or air conditioning systems are integrated into the system via an I/O module with potential-free contacts. These alarms appear directly on the smartphones of the responsible staff and, like the other alarms, are automatically cancelled as soon as the underlying problem has been resolved.

