



# ASSISTANCE CALL

The staff badge includes an assistance call feature that transmits an alarm and the caregiver's location to colleagues when the dedicated button is pressed. This proves invaluable, especially in cases where a resident has fallen. After assistance has been provided, the assisting caregiver cancels the alarm on their badge. The entire assistance process is recorded in the alarm history, ensuring complete traceability.



## SOS call

An activated SOS alarm takes priority within the app. It has shorter escalation times and notifies a larger group than other alarms, making it ideal for situations like reanimation emergencies.

A «psychiatry» mode can be configured in special cases, deactivating the staff badge's LED lights to prevent undue distress to residents who may already be unstable or vulnerable.

